



VOICIS UC

by itcenter



Enable voice, video or written interactions on a multiplatform application that ensures quality and efficiency of communications wherever your users are.

Features

Front-end

Call coverage

- Transfer
- Hold
- Call merge
- Call waiting
- Multiple calls
- Voicemail

Service configuration

- Do not disturb
- Single number reach
- Call forwarding

Central directory

- LDAP

Federation

- SIP / SIMPLE, XMPP

Language support

- English
- Portuguese
- Hebrew

HD audio/video

- Opus, G722
- H264, VP8*, VP9*

Instant messaging

- One-to-one
- Group chat

File sharing

Desktop sharing**

- Screen and application

Call recording

- Service integration

Bluetooth

- Audio headsets

CallKit on iOS

Push notification

- Mobile and browser

Back-end

SIP

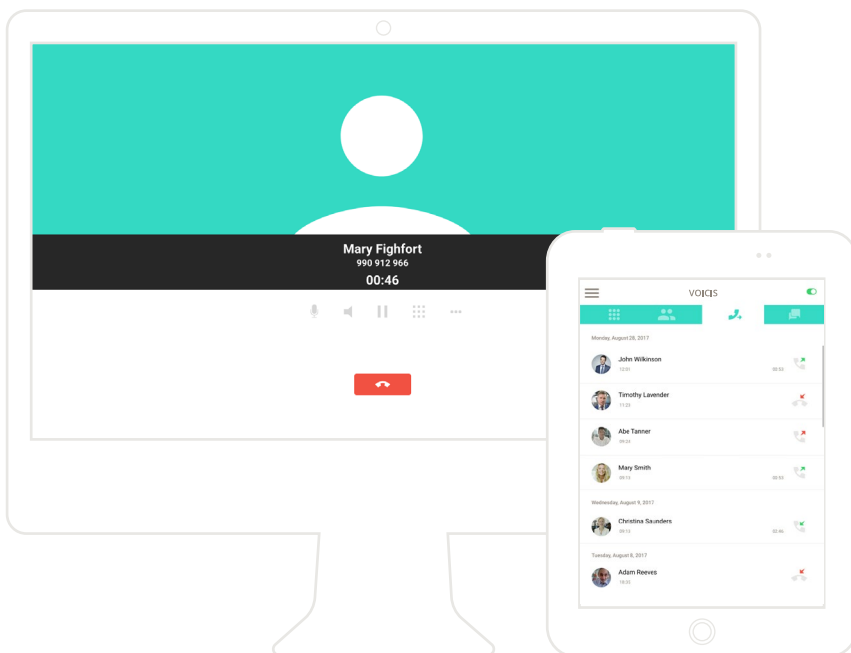
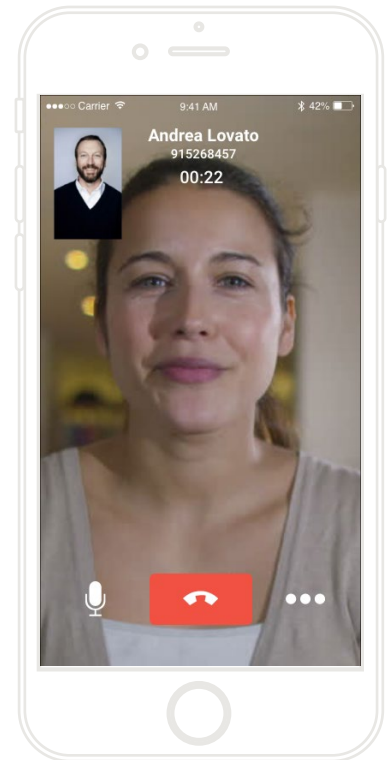
- RFC 3261

Provisioning

- API for user and service

Alarm manager

Geo-redundancy



Platforms

Mobile

- Android 7.x or higher
- iOS 11.x or higher

Desktop

- Windows 7 or higher
- macOS X

Web browser

- Chrome 0.64 or higher
- Firefox 0.44 or higher

* On supported browsers
** Roadmap



itcenter
everything connected

Santa Maria da Feira

Rua dos Combatentes do Ultramar, 294
4520 - 115 Espargo, Santa Maria da Feira

Madeira

Estrada Monumental, 370,
Edf. Monumental Vista, Loja 5A
9000 - 100 Funchal

Lisboa

Av. da República, 43 - 2º Esq
1050 - 187 Lisboa

New York

1330 Avenue of the Americas
Suite 23A, New York, NY 10019

Paris

21 Boulevard Haussmann, Level 2
75009 Paris